

SAFETY DATA SHEET



Date of issue/Date of revision 27 April 2016

Version 3

Section 1. Identification

Product name : CA 8100B CURING SOLUTION
Product code : CA 8100B CURING SOLUTION
Other means of identification : Not available.
Product type : Liquid.

Relevant identified uses of the substance or mixture and uses advised against

Product use : Industrial applications.
Use of the substance/ mixture : Hardener.
Uses advised against : Not applicable.

Manufacturer : PPG Aerospace PRC-DeSoto
12780 San Fernando Road
Sylmar, CA 91342
Phone: 818 362 6711

Emergency telephone number : (412) 434-4515 (U.S.)
(514) 645-1320 (Canada)
01-800-00-21-400 (Mexico)

Section 2. Hazards identification

OSHA/HCS status : This material is considered hazardous by the OSHA Hazard Communication Standard (29 CFR 1910.1200).

Classification of the substance or mixture : ACUTE TOXICITY (inhalation) - Category 4
RESPIRATORY SENSITIZATION - Category 1
SKIN SENSITIZATION - Category 1
SPECIFIC TARGET ORGAN TOXICITY (SINGLE EXPOSURE) (Respiratory tract irritation) - Category 3

GHS label elements

Hazard pictograms :



Signal word : Danger

Section 2. Hazards identification

Hazard statements	: Harmful if inhaled. May cause allergy or asthma symptoms or breathing difficulties if inhaled. May cause an allergic skin reaction. May cause respiratory irritation.
<u>Precautionary statements</u>	
Prevention	: Wear protective gloves. Wear respiratory protection. Use only outdoors or in a well-ventilated area. Avoid breathing vapor. Contaminated work clothing must not be allowed out of the workplace.
Response	: IF INHALED: If breathing is difficult, remove person to fresh air and keep comfortable for breathing. Call a POISON CENTER or physician if you feel unwell. If experiencing respiratory symptoms: Call a POISON CENTER or physician. IF ON SKIN: Wash with plenty of soap and water. Wash contaminated clothing before reuse. If skin irritation or rash occurs: Get medical attention.
Storage	: Store locked up.
Disposal	: Dispose of contents and container in accordance with all local, regional, national and international regulations.
Supplemental label elements	: Moisture-sensitive material. Skin contact to isocyanate monomer may lead to allergic lung reaction. Based on the properties of the isocyanate components and considering toxicological data on similar mixtures, this mixture may cause acute irritation and/or sensitization of the respiratory system, leading to an asthmatic condition, wheezing and tightness of the chest. Sensitized persons may subsequently show asthmatic symptoms when exposed to atmospheric concentrations well below the OEL. Repeated exposure may lead to permanent respiratory disability. Persons with a history of skin sensitization problems or asthma, allergies or chronic or recurrent respiratory disease should not be employed in any process in which this product is used. Emits toxic fumes when heated.
Hazards not otherwise classified	: None known.

Section 3. Composition/information on ingredients

Substance/mixture	: Mixture
Product name	: CA 8100B CURING SOLUTION

Ingredient name	%	CAS number
Hexamethylene diisocyanate, oligomers hexamethylene-di-isocyanate	≥90 <1.0	28182-81-2 822-06-0

SUB codes represent substances without registered CAS Numbers.

Any concentration shown as a range is to protect confidentiality or is due to batch variation.

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment and hence require reporting in this section.

Occupational exposure limits, if available, are listed in Section 8.

Section 4. First aid measures

If ingestion, irritation, any type of overexposure or symptoms of overexposure occur during or persists after use of this product, contact a POISON CONTROL CENTER, EMERGENCY ROOM OR PHYSICIAN immediately; have Safety Data Sheet information available. Never give anything by mouth to an unconscious or convulsing person.

Description of necessary first aid measures

- Eye contact** : Remove contact lenses, irrigate copiously with clean, fresh water, holding the eyelids apart for at least 10 minutes and seek immediate medical advice.
- Inhalation** : Remove to fresh air. Keep person warm and at rest. If not breathing, if breathing is irregular or if respiratory arrest occurs, provide artificial respiration or oxygen by trained personnel.
- Skin contact** : Remove contaminated clothing and shoes. Wash skin thoroughly with soap and water or use recognized skin cleanser. Do NOT use solvents or thinners.
- Ingestion** : If swallowed, seek medical advice immediately and show this container or label. Keep person warm and at rest. Do NOT induce vomiting.

Most important symptoms/effects, acute and delayed

Potential acute health effects

- Eye contact** : No known significant effects or critical hazards.
- Inhalation** : Harmful if inhaled. May cause respiratory irritation. May cause allergy or asthma symptoms or breathing difficulties if inhaled.
- Skin contact** : May cause an allergic skin reaction.
- Ingestion** : No known significant effects or critical hazards.

Over-exposure signs/symptoms

- Eye contact** : No specific data.
- Inhalation** : Adverse symptoms may include the following:
respiratory tract irritation
coughing
wheezing and breathing difficulties
asthma
- Skin contact** : Adverse symptoms may include the following:
irritation
redness
- Ingestion** : No specific data.

Indication of immediate medical attention and special treatment needed, if necessary

- Notes to physician** : In case of inhalation of decomposition products in a fire, symptoms may be delayed. The exposed person may need to be kept under medical surveillance for 48 hours.
- Specific treatments** : No specific treatment.
- Protection of first-aiders** : No action shall be taken involving any personal risk or without suitable training. If it is suspected that fumes are still present, the rescuer should wear an appropriate mask or self-contained breathing apparatus. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation. Wash contaminated clothing thoroughly with water before removing it, or wear gloves.

See toxicological information (Section 11)

Section 5. Fire-fighting measures

Extinguishing media

Suitable extinguishing media : Use an extinguishing agent suitable for the surrounding fire.

Unsuitable extinguishing media : None known.

Specific hazards arising from the chemical : In a fire or if heated, a pressure increase will occur and the container may burst. Vapors may accumulate in low or confined areas or travel a considerable distance to a source of ignition and flash back.

Hazardous thermal decomposition products : Decomposition products may include the following materials:
carbon dioxide
carbon monoxide
nitrogen oxides

Special protective actions for fire-fighters : Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training.

Special protective equipment for fire-fighters : Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode.

Section 6. Accidental release measures

Personal precautions, protective equipment and emergency procedures

For non-emergency personnel : No action shall be taken involving any personal risk or without suitable training. Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilled material. Avoid breathing vapor or mist. Provide adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Put on appropriate personal protective equipment.

For emergency responders : If specialized clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".

Environmental precautions : Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air).

Methods and materials for containment and cleaning up

Small spill : Stop leak if without risk. Move containers from spill area. Dilute with water and mop up if water-soluble. Alternatively, or if water-insoluble, absorb with an inert dry material and place in an appropriate waste disposal container. Dispose of via a licensed waste disposal contractor.

Section 6. Accidental release measures

- Large spill** : Stop leak if without risk. Move containers from spill area. Approach release from upwind. Prevent entry into sewers, water courses, basements or confined areas. Wash spillages into an effluent treatment plant or proceed as follows. Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations (see Section 13). Dispose of via a licensed waste disposal contractor. Contaminated absorbent material may pose the same hazard as the spilled product. Note: see Section 1 for emergency contact information and Section 13 for waste disposal.
- Special provisions** : Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations (see Section 13). Place in a suitable container. The contaminated area should be cleaned immediately with a suitable decontaminant. One possible (flammable) decontaminant comprises (by volume): water (45 parts), ethanol or isopropyl alcohol (50 parts) and concentrated (d: 0,880) ammonia solution (5 parts). A non-flammable alternative is sodium carbonate (5 parts) and water (95 parts). Add the same decontaminant to the remnants and let stand for several days until no further reaction in an unsealed container. Once this stage is reached, close container and dispose of according to local regulations (see section 13). Do not allow to enter drains or watercourses. If the product contaminates lakes, rivers, or sewers, inform the appropriate authorities in accordance with local regulations.

Section 7. Handling and storage

Precautions for safe handling

- Protective measures** : Put on appropriate personal protective equipment (see Section 8). Persons with a history of skin sensitization problems or asthma, allergies or chronic or recurrent respiratory disease should not be employed in any process in which this product is used. Do not get in eyes or on skin or clothing. Do not ingest. Avoid breathing vapor or mist. Use only with adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Keep in the original container or an approved alternative made from a compatible material, kept tightly closed when not in use. Empty containers retain product residue and can be hazardous. Do not reuse container.
- Special precautions** : Vapors may accumulate in low or confined areas or travel a considerable distance to a source of ignition and flash back. Vapors are heavier than air and may spread along floors. If this material is part of a multiple component system, read the Safety Data Sheet(s) for the other component or components before blending as the resulting mixture may have the hazards of all of its parts.
- Advice on general occupational hygiene** : Eating, drinking and smoking should be prohibited in areas where this material is handled, stored and processed. Workers should wash hands and face before eating, drinking and smoking. Remove contaminated clothing and protective equipment before entering eating areas. See also Section 8 for additional information on hygiene measures.

Section 7. Handling and storage

Conditions for safe storage, including any incompatibilities : Do not store above the following temperature: 35°C (95°F). Store in accordance with local regulations. Store in original container protected from direct sunlight in a dry, cool and well-ventilated area, away from incompatible materials (see Section 10) and food and drink. Store locked up. Keep container tightly closed and sealed until ready for use. Containers that have been opened must be carefully resealed and kept upright to prevent leakage. Do not store in unlabeled containers. Use appropriate containment to avoid environmental contamination. Precautions should be taken to minimize exposure to atmospheric humidity or water. CO₂ will be formed, which, in closed containers, could result in pressurization.

Section 8. Exposure controls/personal protection

Control parameters

Occupational exposure limits

Ingredient name	Exposure limits
Hexamethylene diisocyanate, oligomers	IPEL (PPG). TWA: 0.5 mg/m ³ STEL: 1 mg/m ³
hexamethylene-di-isocyanate	ACGIH TLV (United States, 3/2015). TWA: 0.03 mg/m ³ 8 hours. TWA: 0.005 ppm 8 hours. OSHA PEL (United States, 2/2013). Absorbed through skin. TWA: 5 mg/m ³ , (as CN) 8 hours.

Key to abbreviations

A = Acceptable Maximum Peak	S = Potential skin absorption
ACGIH = American Conference of Governmental Industrial Hygienists.	SR = Respiratory sensitization
C = Ceiling Limit	SS = Skin sensitization
F = Fume	STEL = Short term Exposure limit values
IPEL = Internal Permissible Exposure Limit	TD = Total dust
OSHA = Occupational Safety and Health Administration.	TLV = Threshold Limit Value
R = Respirable	TWA = Time Weighted Average
Z = OSHA 29 CFR 1910.1200 Subpart Z - Toxic and Hazardous Substances	

Consult local authorities for acceptable exposure limits.

Recommended monitoring procedures : If this product contains ingredients with exposure limits, personal, workplace atmosphere or biological monitoring may be required to determine the effectiveness of the ventilation or other control measures and/or the necessity to use respiratory protective equipment. Reference should be made to appropriate monitoring standards. Reference to national guidance documents for methods for the determination of hazardous substances will also be required.

Appropriate engineering controls : Use only with adequate ventilation. Use process enclosures, local exhaust ventilation or other engineering controls to keep worker exposure to airborne contaminants below any recommended or statutory limits.

Environmental exposure controls : Emissions from ventilation or work process equipment should be checked to ensure they comply with the requirements of environmental protection legislation. In some cases, fume scrubbers, filters or engineering modifications to the process equipment will be necessary to reduce emissions to acceptable levels.

Individual protection measures

Section 8. Exposure controls/personal protection

Hygiene measures	: Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Contaminated work clothing should not be allowed out of the workplace. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.
Eye/face protection	: Safety glasses with side shields.
Skin protection	
Hand protection	: Chemical-resistant, impervious gloves complying with an approved standard should be worn at all times when handling chemical products if a risk assessment indicates this is necessary. Considering the parameters specified by the glove manufacturer, check during use that the gloves are still retaining their protective properties. It should be noted that the time to breakthrough for any glove material may be different for different glove manufacturers. In the case of mixtures, consisting of several substances, the protection time of the gloves cannot be accurately estimated.
Gloves	: butyl rubber
Body protection	: Personal protective equipment for the body should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.
Other skin protection	: Appropriate footwear and any additional skin protection measures should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.
Respiratory protection	: By spraying: air-fed respirator. By other operations than spraying, in well ventilated areas, air-fed respirators could be replaced by a combination charcoal filter and particulate filter mask. Respirator selection must be based on known or anticipated exposure levels, the hazards of the product and the safe working limits of the selected respirator.
Restrictions on use	: Persons with a history of asthma, allergies or chronic or recurrent respiratory disease should not be employed in any process in which this product is used.

Section 9. Physical and chemical properties

Appearance

Physical state	: Liquid.
Color	: Clear.
Odor	: Not available.
Odor threshold	: Not available.
pH	: Not available.
Melting point	: Not available.
Boiling point	: >37.78°C (>100°F)
Flash point	: Closed cup: 237.78°C (460°F)
Material supports combustion.	: Yes.
Auto-ignition temperature	: Not available.
Decomposition temperature	: Not available.
Flammability (solid, gas)	: Not available.
Lower and upper explosive (flammable) limits	: Not available.

Section 9. Physical and chemical properties

Evaporation rate	: Not available.
Vapor pressure	: Not available.
Vapor density	: Not available.
Relative density	: 1.16
Density (lbs / gal)	: 9.68
Solubility	: Insoluble in the following materials: cold water.
Partition coefficient: n-octanol/water	: Not available.
Viscosity	: Kinematic (40°C (104°F)): >0.21 cm ² /s (>21 cSt)
VOC	: 0
% Solid. (w/w)	: 100

Section 10. Stability and reactivity

Reactivity	: No specific test data related to reactivity available for this product or its ingredients.
Chemical stability	: The product is stable.
Possibility of hazardous reactions	: Under normal conditions of storage and use, hazardous reactions will not occur.
Conditions to avoid	: In a fire, hazardous decomposition products may be produced. Refer to protective measures listed in sections 7 and 8.
Incompatible materials	: Keep away from: oxidizing agents, strong alkalis, strong acids, amines, alcohols, water. Uncontrolled exothermic reactions occur with amines and alcohols.
Hazardous decomposition products	: Decomposition products may include the following materials: carbon monoxide, carbon dioxide, smoke, oxides of nitrogen, hydrogen cyanide, monomeric isocyanates.

Section 11. Toxicological information

Information on toxicological effects

Acute toxicity

Product/ingredient name	Result	Species	Dose	Exposure
Hexamethylene diisocyanate, oligomers hexamethylene-di-isocyanate	LC50 Inhalation Dusts and mists	Rat	18500 mg/m ³	1 hours
	LC50 Inhalation Dusts and mists	Rat	0.39 mg/l	4 hours
	LD50 Dermal	Rabbit	>2000 mg/kg	-
	LD50 Oral	Rat - Female	>2500 mg/kg	-
	LC50 Inhalation Dusts and mists	Rat	124 mg/m ³	4 hours
	LC50 Inhalation Vapor	Rat	151 mg/m ³	4 hours
	LC50 Inhalation Vapor	Rat	22 ppm	4 hours
	LD50 Dermal	Rabbit	0.57 g/kg	-
	LD50 Oral	Rat	0.71 g/kg	-

Section 11. Toxicological information

Conclusion/Summary : There are no data available on the mixture itself.

Irritation/Corrosion

Conclusion/Summary

Skin : There are no data available on the mixture itself.

Eyes : There are no data available on the mixture itself.

Respiratory : There are no data available on the mixture itself.

Sensitization

Conclusion/Summary

Skin : There are no data available on the mixture itself.

Respiratory : There are no data available on the mixture itself.

Mutagenicity

Conclusion/Summary : There are no data available on the mixture itself.

Carcinogenicity

Conclusion/Summary : There are no data available on the mixture itself.

Reproductive toxicity

Conclusion/Summary : There are no data available on the mixture itself.

Teratogenicity

Conclusion/Summary : There are no data available on the mixture itself.

Specific target organ toxicity (single exposure)

Name	Category
Hexamethylene diisocyanate, oligomers	Category 3
hexamethylene-di-isocyanate	Category 3

Specific target organ toxicity (repeated exposure)

Not available.

Target organs : Contains material which may cause damage to the following organs: upper respiratory tract, skin.

Aspiration hazard

Not available.

Information on the likely routes of exposure

Potential acute health effects

Eye contact : No known significant effects or critical hazards.

Inhalation : Harmful if inhaled. May cause respiratory irritation. May cause allergy or asthma symptoms or breathing difficulties if inhaled.

Skin contact : May cause an allergic skin reaction.

Ingestion : No known significant effects or critical hazards.

Over-exposure signs/symptoms

Eye contact : No specific data.

Section 11. Toxicological information

Inhalation : Adverse symptoms may include the following:
respiratory tract irritation
coughing
wheezing and breathing difficulties
asthma

Skin contact : Adverse symptoms may include the following:
irritation
redness

Ingestion : No specific data.

Delayed and immediate effects and also chronic effects from short and long term exposure

Conclusion/Summary : There are no data available on the mixture itself. Skin contact to isocyanate monomer may lead to allergic lung reaction. Based on the properties of the isocyanate components and considering toxicological data on similar mixtures, this mixture may cause acute irritation and/or sensitization of the respiratory system, leading to an asthmatic condition, wheezing and tightness of the chest. Repeated exposure may lead to permanent respiratory disability. If splashed in the eyes, the liquid may cause irritation and reversible damage. Ingestion may cause nausea, diarrhea and vomiting. This takes into account, where known, delayed and immediate effects and also chronic effects of components from short-term and long-term exposure by oral, inhalation and dermal routes of exposure and eye contact.

Short term exposure

Potential immediate effects : There are no data available on the mixture itself.

Potential delayed effects : There are no data available on the mixture itself.

Long term exposure

Potential immediate effects : There are no data available on the mixture itself.

Potential delayed effects : There are no data available on the mixture itself.

Potential chronic health effects

General : Once sensitized, a severe allergic reaction may occur when subsequently exposed to very low levels.

Carcinogenicity : No known significant effects or critical hazards.

Mutagenicity : No known significant effects or critical hazards.

Teratogenicity : No known significant effects or critical hazards.

Developmental effects : No known significant effects or critical hazards.

Fertility effects : No known significant effects or critical hazards.

Numerical measures of toxicity

Acute toxicity estimates

Route	ATE value
Inhalation (gases)	4506.8 ppm
Inhalation (vapors)	11.02 mg/l
Inhalation (dusts and mists)	1.502 mg/l

Section 12. Ecological information

Toxicity

Product/ingredient name	Result	Species	Exposure
Hexamethylene diisocyanate, oligomers	Acute EC50 >1000 mg/l	Algae - scenedesmus subspicatus	72 hours
	Acute EC50 >100 mg/l	Daphnia - daphnia magna	48 hours
	Acute LC50 >100 mg/l	Fish - Danio rerio (zebra fish)	96 hours

Persistence and degradability

Product/ingredient name	Aquatic half-life	Photolysis	Biodegradability
Hexamethylene diisocyanate, oligomers	-	-	Not readily

Bioaccumulative potential

Product/ingredient name	LogP _{ow}	BCF	Potential
Hexamethylene diisocyanate, oligomers	-	3.2	low
hexamethylene-di-isocyanate	1.08	-	low

Mobility in soil

Soil/water partition coefficient (K_{oc}) : Not available.

Section 13. Disposal considerations

Disposal methods : The generation of waste should be avoided or minimized wherever possible. Disposal of this product, solutions and any by-products should at all times comply with the requirements of environmental protection and waste disposal legislation and any regional local authority requirements. Dispose of surplus and non-recyclable products via a licensed waste disposal contractor. Waste should not be disposed of untreated to the sewer unless fully compliant with the requirements of all authorities with jurisdiction. Waste packaging should be recycled. Incineration or landfill should only be considered when recycling is not feasible. This material and its container must be disposed of in a safe way. Care should be taken when handling emptied containers that have not been cleaned or rinsed out. Empty containers or liners may retain some product residues. Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers.

Disposal should be in accordance with applicable regional, national and local laws and regulations.

Refer to Section 7: HANDLING AND STORAGE and Section 8: EXPOSURE CONTROLS/PERSONAL PROTECTION for additional handling information and protection of employees. Section 6. Accidental release measures

14. Transport information

	DOT	IMDG	IATA
UN number	Not regulated.	Not regulated.	Not regulated.
UN proper shipping name	-	-	-
Transport hazard class (es)	-	-	-
Packing group	-	-	-
Environmental hazards	No.	No.	No.
Marine pollutant substances	Not applicable.	Not applicable.	Not applicable.

Additional information

DOT : None identified.

IMDG : None identified.

IATA : None identified.

Special precautions for user : **Transport within user's premises:** always transport in closed containers that are upright and secure. Ensure that persons transporting the product know what to do in the event of an accident or spillage.

Section 15. Regulatory information

United States

United States inventory (TSCA 8b) : All components are listed or exempted.

SARA 302/304

SARA 304 RQ : Not applicable.

Composition/information on ingredients

No products were found.

SARA 311/312

Classification : Immediate (acute) health hazard

Composition/information on ingredients

Name	Fire hazard	Sudden release of pressure	Reactive	Immediate (acute) health hazard	Delayed (chronic) health hazard
Hexamethylene diisocyanate, oligomers	Yes.	No.	No.	Yes.	No.
hexamethylene-di-isocyanate	No.	No.	No.	Yes.	No.

Section 16. Other information

Hazardous Material Information System (U.S.A.)

Health : 3 * Flammability : 1 Physical hazards : 0

(*) - Chronic effects

Caution: HMIS® ratings are based on a 0-4 rating scale, with 0 representing minimal hazards or risks, and 4 representing significant hazards or risks. Although HMIS® ratings are not required on MSDSs under 29 CFR 1910.1200, the preparer may choose to provide them. HMIS® ratings are to be used with a fully implemented HMIS® program. HMIS® is a registered mark of the National Paint & Coatings Association (NPCA). HMIS® materials may be purchased exclusively from J. J. Keller (800) 327-6868.

The customer is responsible for determining the PPE code for this material.

National Fire Protection Association (U.S.A.)

Health : 3 Flammability : 1 Instability : 0

Date of previous issue : 2/4/2016

Organization that prepared the MSDS : EHS

Key to abbreviations

: ATE = Acute Toxicity Estimate
BCF = Bioconcentration Factor
GHS = Globally Harmonized System of Classification and Labelling of Chemicals
IATA = International Air Transport Association
IBC = Intermediate Bulk Container
IMDG = International Maritime Dangerous Goods
LogPow = logarithm of the octanol/water partition coefficient
MARPOL = International Convention for the Prevention of Pollution From Ships, 1973 as modified by the Protocol of 1978. ("Marpol" = marine pollution)
UN = United Nations

Indicates information that has changed from previously issued version.

Disclaimer

The information contained in this data sheet is based on present scientific and technical knowledge. The purpose of this information is to draw attention to the health and safety aspects concerning the products supplied by PPG, and to recommend precautionary measures for the storage and handling of the products. No warranty or guarantee is given in respect of the properties of the products. No liability can be accepted for any failure to observe the precautionary measures described in this data sheet or for any misuse of the products.